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Quality Assurance and Environment Policy

1 Introduction

Quality Assurance and Environment Management within the Business Area is an integral part of our business activities. The Business Area develops and markets a broad range of products and services. We should be the partner that best meets the needs, demands and preferences of customers. We aim to achieve this by offering high quality products and services in a simple and professional way, at an attractive price.

2 Scope and Purpose

This policy is designed to set out the Business Area approach to Quality Assurance and Environment Management issues.

3 Policy Aim

The policy aims to clarify our intentions as to how we should pursue our quality assurance and environment management work.

4 Our Quality Assurance and Environment Management Work

Our work should be characterized by awareness. We should listen, understand and develop products that meet the expectations of our customers and other stakeholders such that they choose us as their supplier. We should meet customer demands for good product quality, effectively served and with high product safety, on a daily basis.

Our enterprise should be managed in a way that enables us to continuously evaluate the risks and opportunities associated with the quality assurance and environment concerns we face, and to focus on what is most important for us and our stakeholders.

We should continue to reduce the environment impact of our enterprise by:

- Producing and supplying products and services in a way that enables us to minimize their carbon footprint during manufacture, distribution, usage and when the product reaches the end of its useful life, which is to be done via proactive product development, requirements

specifications and control over the links in our value chain, and by providing clear information to our customers.

- Minimizing waste, emissions to the environment and consumption of resources, both within our own enterprise and in those parts of the value chain where we have an opportunity to have an influence, and to utilize opportunities to re-use and recycle wherever possible.
- Informing our employees about our environment impact, educate and persuade everyone to act responsibly.

We should strive to continuously improve our enterprise and reputation when it comes to both quality and environmental performance. To do so, Business Area management must provide the resources and accept ultimate responsibility for the development and maintenance of our management system.

We should follow applicable laws and regulations and ensure we are updated on new legislation and how this impacts our enterprise. One of the ways we do this is by cooperating and communicating with relevant external stakeholders.

5 Target Groups

The policy applies to all employees in the Business Area.

6 Publication

The Business Area intranet and management system are always to have the most recently updated version of the policy available. All employees within the Business Area are responsible for ensuring they are fully updated on the latest version.

The policy is accessible to external stakeholders at our website and trading portal.

7 This Policy

The Business Development Manager is responsible for updating the policy in the event of changes and the policy is reviewed annually. For the “Date and Version” of the Business Area policy, please see page one of the document.